

## **QUALITY ASSURANCE STATEMENT**

We are committed to being a friendly and approachable practice whilst at the same time providing the highest standard of dentistry appropriate to each individual's personal circumstances and needs while using the most up to date technology and knowledge.

We are a well-established practice which has been providing quality dental care for over 25yrs. Our mission is to maintain and improve our reputation as providers of high quality, affordable dental care.

All necessary precautions are taken in our pratice to safeguard both patients and staff against blood bourne infections such as Aids and Hepatitis by using excellent sterilisation techniques and disposable equipment where appropriate. We follow strict guidelines issued by the British Dental Association and the Department of Health.

The practice believes that management of Health and Safety is an essential element of providing high quality standards and productivity. Staff and patients are our most important asset to the practice therefore we are totally committed to ensuring their health, safety and welfare at all times. We work in close conjunction with Bibby which is our health and safety management company; this ensures that we are brought up to date with any current changes effecting our staff and patients. We are also registered with the CQC.

As a practice we follow radiation protection guidelines. We have an appointed radiation protection advisor and all machines are serviced at three yearly intervals. The practice has copies of its radiation protection - local rules and procedures displayed next to all xray machines in the practice along with service documentation.

All members of staff are committed to continuing professional development and attend courses on a regular basis. We believe this enables us to keep up to date with the latest developments to keep our skills and knowledge up to date. This then enables us to maintain and improve our quality of care and reputation.